

# 2023 European Quality Assurance Forum

## Internationalisation in a changing world. New trends and challenges for QA

Hosted by University of Aveiro, Portugal  
23-25 November 2023

### Draft programme

The European Quality Assurance Forum (EQAF) provides a platform for discussion, professional development and exchange of experiences among the main stakeholders in quality assurance (QA). The Forum will be of interest to rectors and vice-rectors responsible for QA, QA officers in higher education institutions, students, QA agency staff and researchers working in higher education or the QA field.

This year's Forum entitled "Internationalisation in a changing world. New trends and challenges for QA" will combine sessions about European policies and trends, research, and practical case examples related to the Forum theme and more generally about current developments in quality assurance.

### Forum objectives

Internationalisation has been a major trend in higher education for decades: cross-country mobility of students and academic staff has grown, cooperation between institutions and states has intensified, and, in general, transnational sharing of good practice in learning and teaching and research has increased. Both within and outside the EHEA, internationalisation brings opportunities and challenges for quality assurance. These range from the urgency of developing new and flexible approaches for transnational joint degrees to the need to enable and support more intense cooperation arrangements across very different higher education systems, as well as addressing new forms of higher education and mobility, such as micro-credentials or different forms of virtual mobility.

EQAF 2023 will explore QA policies and practices that support new forms of internationalisation, and invite the audience to reflect on how quality assurance can meet emerging needs and arising challenges in the sector. The Forum will address questions such as how QA can promote the long-sustainability of transnational mobility and cooperation, if the ESG and other European tools are fit for the future, and how the European framework can connect and compare with quality assurance outside the EHEA. EQAF 2023 offers the opportunity to discuss how to innovate in quality assurance according to the different priorities of various stakeholders involved in the internationalisation of higher education, and how to internationalise quality assurance itself.

### Thursday 23 November

#### Special session

12.00-14.30

Meeting for student experts in quality assurance  
*Atos Académicos Room /Academic Acts Room - Main Rectory Building*

*The session will discuss internationalisation on a global scale. This is a stand-alone session organised by ESU. There is a separate registration process. Further details are available [here](#).*

#### Pre-forum meetings

- 15.30-16.30 Introduction to the European quality assurance framework  
*Renato Araújo Auditorium - Main Rectory Building*
- A pre-forum session providing an introduction to the quality assurance framework of the European Higher Education Area. Attendance is free for EQAF participants, however advance registration is required.*
- Maria Kelo, Director, Institutional Development unit, EUA
  - Anna Gover, Director, ENQA

### Forum

- 15.00-17.00 Registration  
*Foyer – Main Rectory Building*

- 17.00-18.30** **Opening Plenary: The role of QA in internationalisation**  
*Renato Araújo Auditorium - Main Rectory Building*
- This session will discuss how QA can facilitate and promote internationalisation of higher education by ensuring the effectiveness and impact of institutional cooperation, and mobility of staff and students.

- Introduction to the Forum, Pegi Pavletić, Chair, EQAF Programme Committee
- Welcome from the host
  - Paulo Jorge Ferreira, Rector, University of Aveiro
- Speaker
  - Hans de Wit, Distinguished Fellow, Boston College Center for International Higher Education
  - Chaired by Daniela Craciun, EQAF Programme Committee

- 18.45 Networking drinks  
*Main Rectory Building*

### **Friday 24 November**

- 09.00-17.30 Registration  
*Foyer - Main Rectory Building*

### **09.30-10.30** **Parallel Plenary Session I**

Participants will have a choice of attending one of three parallel sessions which will present various projects or initiatives in QA.

- Quality Assurance in European University Alliances  
*Auditorium 23.1.5 Pedagogical Complex Building*
  - Sonja Kiko, Head of heiQUALITY Office, Heidelberg University, 4EU+ European University Alliance
  - Meritxell Chaves, Alliance Secretary General, CHARM European University
  - Chaired by Ulf Hedbjörk, EQAF Programme Committee
- New forms of student mobility and internationalisation – what challenges for QA?  
*Auditorium 23.1.6 Pedagogical Complex Building*

- Michael Gaebel, Director, Higher Education Policy, European University Association
- Chaired by Ana Gvritishvili, EQAF Programme Committee
- The central role of QA in cooperation beyond Europe  
*Auditorium 23.1.7 Pedagogical Complex Building*
  - Achim Hopbach, Higher Education Consultant
  - Ana Nhampule, Vice-Rector of the Joaquim Chissano University of Mozambique, and expert in HAQAA Initiative
  - Chaired by Sylvie Navarre, EQAF Programme Committee

10.30-11.00 Coffee Break  
*Pedagogical Complex Building*

**11.00-12.45 Papers, Workshops, Practice presentations – Contributions Session I**

Participants will have a choice of attending a workshop lasting 90 minutes or two paper sessions or two practice presentations lasting 45 minutes each, with a 15-minute break in between to allow the participants to move around.

12.45-14.15 Lunch  
*Main Rectory Building*

**14.15-15.00 Papers, Practice presentations – Contributions Session II**

Participants will have a choice of attending a paper session or a practice presentation session lasting 45 minutes.

15.00-15.15 Move to the next session

**15.15-16.15 Parallel Plenary Session II**

Participants will have a choice of attending one of three parallel sessions which will present various projects or initiatives in QA.

- Future scenarios for the ESG as a tool for international collaboration  
*Auditorium 23.1.5 Pedagogical Complex Building*
  - Mirella Nordblad, Counsellor of Evaluation, FINEEC
  - Eltjo Bazen, Chief Product Owner Quality Assurance, HU UAS Utrecht
  - Magalie Soenen, Director, EQAR
  - Ana Gvritishvili, Executive Committee Member, ESU
  - Chaired by Anna Gover, Director, ENQA
- Assessing internationalisation: measuring its quality and strategic value  
*Auditorium 23.1.6 Pedagogical Complex Building*
  - Nicole Lassahn, International Project Manager, Université Grenoble Alpes
  - Chaired by Gea van Zutven, EQAF Programme Committee
- Does increased internationalisation mean increased quality?
  - *Auditorium 23.1.7 Pedagogical Complex Building*
    - Julia van Proosdij-de Bruijn, Policy adviser, NVAO
    - Yide Gao, Quality Manager, Hotelschool The Hague
    - Chaired by Eva Fernandez de Labastida, EQAF Programme Committee

16.15-16.45	Coffee break <i>Pedagogical Complex Building</i>
16.45-17.45	<b>Community of practice</b> <i>Senado/Senate Room (ground floor) Main Rectory building</i>  Free-format topical parallel sessions set up through the event app
19.30	Optional Forum Dinner (separate fee)

**Saturday 25 November**

09.00-13.00	Registration <i>Foyer - Main Rectory Building</i>
<b>09.30-11.15</b>	<b>Papers, Workshops, Practice presentations – Contributions Session III</b>  Participants will have a choice of attending a workshop lasting 90 minutes or two paper sessions lasting 45 minutes each, with a 15-minute break in between to allow the participants to move around.
11.15-11.45	Coffee Break <i>Pedagogical Complex Building</i>
<b>11.45-13.00</b>	<b>Closing Plenary: The (bright) future of European quality assurance</b> <i>Renato Araújo Auditorium - Main Rectory Building</i>  The presidents of EUA, ENQA, EURASHE and ESU will discuss the future of the European QA framework and its importance to European and Global cooperation in higher education. <ul style="list-style-type: none"> <li>○ Douglas Blackstock, President, ENQA</li> <li>○ Josep Garrell, President, EUA</li> <li>○ Horia Onița, President, ESU</li> <li>○ Hannes Raffaseder, President, EURASHE</li> <li>○ Chaired by Geneviève Le Fort, EQAF Programme Committee</li> </ul> <p>Invitation to next year's EQAF Wrap-up and thanks by Pegi Pavletić, Chair, EQAF Programme Committee</p>
13.00-14.30	Lunch and departure of participants <i>Main Rectory Building</i>