13th European Quality Assurance Forum

Broadening the scope of QA

Hosted by WU (Vienna University of Economics and Business) and AQ Austria
15-17 November 2018

Draft programme (updated 15 October 2018)

The European Quality Assurance Forum (EQAF) provides a platform for discussion, professional development and exchange of experiences among the main stakeholders in quality assurance (QA). Specifically, the Forum will be of interest to rectors and vice-rectors responsible for QA, QA officers in higher education institutions, students, QA agency staff and researchers working on higher education or the QA field.

Through a mix of plenary and parallel sessions, the 2018 EQAF, entitled **'Broadening the scope of QA',** will combine practice-oriented or research-based discussions that will take place in the paper sessions and workshops with presentations of current developments in quality assurance. The Forum provides an opportunity for participants to update their knowledge and extend their professional development.

Forum objectives

As a tool for supporting the quality of higher education, QA has in many European higher education systems focused largely on learning and teaching. However, as underlined in the introduction to the *Standards and guidelines for quality assurance in the EHEA (ESG)*, higher education institutions should have QA policies and processes that cover other institutional activities, and in parallel, external QA is increasingly looking into these policies. This edition of EQAF will explore how institutions and QA agencies can build QA systems that encompass a broad range of activities, including learning and teaching, research, governance and administration, and service to society.

Thursday 15 November

Special sessions (not organised by EQAF – please see separate registration information)

12.00-15.00	Meeting for student experts in QA
	Organised by the European Students' Union (ESU) and Österreichische Hochschülerinnen- und Hochschülerschaft (ÖH). Further details and registration available here.
13.00-16.00	Incoming cross-border higher education: the case of Austria
	Organised by the Austrian Federal Ministry of Education, Science and Research and AQ Austria. Further details and registration available here.

Pre-forum meetings

15.30-16.30	Introduction to the European quality assurance framework

A pre-forum session providing an introduction to the quality assurance framework of the European Higher Education Area. Attendance is free for EQAF participants, however advance registration is required.

- Tia Loukkola, EUA
- Maria Kelo, ENQA

16.00-16.30	Meeting for key players

A pre-forum briefing for keynote speakers, parallel plenary speakers, paper and workshop presenters and chairs.

Forum

15.00-17.00	Registration

17.00-17.15 **Official Opening**

- Introduction to the Forum, Caty Duykaerts, Chair, EQAF Programme Committee
- Welcome by Heinz Faßmann, Austrian Federal Ministry of Education, Science and Research, and Stefan Pichler, Vienna University of Economics and Business

17.15-18.30 **Plenary Session I: Putting the system in QA**

This session will explore what the concept of a 'system' means for QA, reflecting on the research on this topic and considering what this means for both internal and external QA frameworks.

- James Williams, Quality in Higher Education
- Discussion with the chair and the audience
- Chaired by Michael Murphy, EUA

18.30	Networking Reception

Friday 16 November

09.00-17.30	Registration

09.30-10.45 **Plenary Session II: Different activities – different systems**

How can quality assurance agencies and institutions adopt an approach to their quality assurance that takes into account the range of institutional activities? This panel discussion will explore the experiences of agencies and institutions in two systems that take different approaches to this question.

- Heli Mattisen, Estonian Quality Agency for Higher and Vocational Education (EKKA)
- Katrin Niglas, Tallinn University
- Christoph Niedermann, ETH Zürich
- Petra Lauk Kwasnitza, Swiss Agency of Accreditation and Quality Assurance (AAQ)
- Discussion with the chair and the audience
- Practical information on breakout sessions
- Chaired by Adam Gajek, ESU

10.45-11.15   Coffee Break

11.15-13.00   Papers and Workshops – Session I

Participants will have a choice of attending a workshop lasting 90 minutes or two paper sessions lasting 45 minutes each, with a 15-minute break in between to allow the participants to move around.

13.00-14.30   Lunch

14.30-15.45   Parallel Plenary Session I: Perspectives on QA

Participants will have a choice of attending one of three parallel sessions which will present various projects or initiatives in QA.

- QA and strategy
  - Lucien Bollaert, EURASHE QA Community of Practice
  - Chaired by Nora Skaburskiene, Vilnius Gediminas Technical University

- Quality of administration in higher education – the Swedish example
  - Åsa Kettis, Uppsala University
  - Eva Öqvist, Working Group on Quality in Administration
  - Chaired by Aleksandar Šušnjar, EQAF Programme Committee

- QA of service to society
  - Cristina Sin, A3ES
  - Orlanda Tavares, A3ES
  - Kari Seppälä, University of Turku
  - Chaired by Jacques Lanarès, EQAF Programme Committee

15.45-16.15   Coffee Break

16.15-17.30   Parallel Plenary Session II: Perspectives on QA

Participants will have a choice of attending one of three parallel sessions which will present various projects or initiatives in QA.

- Findings from the Bologna Process Implementation Report
  - David Crosier, Eurydice
  - Chaired by Karl Dittrich, EQAR

- Assessing learning outcomes: experiences from CALOHEE
  - o Robert Wagenaar, CALOHEE project
  - o Chaired by Tia Loukkola, EQAF Programme Committee

- QA of e-learning
  - o Sandra Marcos, ACSUCYL
  - o Esther Huertas, AQU Catalunya
  - o Roger Roca, AQU Catalunya
  - o Chaired by Paula Ranne, EQAF Programme Committee

19.30   Optional Forum Dinner (separate fee)

Saturday 17 November

09.00-13.00   Registration

09.30-11.15   **Papers and Workshops – Session II**

                             Participants will have a choice of attending a workshop lasting 90 minutes or two paper sessions lasting 45 minutes each, with a 15-minute break in between to allow the participants to move around.

11.15-11.45   Coffee Break

11.45-13.00   **Plenary Session III: The changing higher education landscape**

                             This session will explore current trends in higher education and reflect on what is, and will be, the role of quality assurance in this changing landscape.

- Dirk Van Damme, OECD
- Discussion with the chair and the audience
- Chaired by Maria Kelo, ENQA
- Invitation to next year's EQAF
- Wrap-up and thanks by Caty Duykaerts, Chair, EQAF Programme Committee

13.00-14.30   Lunch and departure of participants