



agency for science and higher education croatia



NATIONAL AGENCY
For HIGHER EDUCATION
QUALITY ASSURANCE
(UKRAINE)



Cross-Border Collaboration of QA

Agencies:

Good Practices for Building Trust and Promoting Shared Values

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- **ASHE, Croatia:** accreditation of 7 study programmes of the Ukrainian University Interregional Academy of Personnel Management (IAPM) in 2021
- **ZEvA, Germany:** international accreditation of study programmes at two Ukrainian higher education institutions since 2016 (Alfred Nobel University Dnipro, Chernihiv National University of Technology), two ongoing procedures
- **NAQA, Ukraine:** Ukrainian HEIs can issue diplomas only if the relevant study programme is accredited by an authorised body – by NAQA or by a foreign QA agency included in the list of agencies recognized in Ukraine by Order of the Cabinet of Ministers of Ukraine. ZEvA, AZVO, Hceres, AIKA, AHPGS accredit Ukrainian study programmes



In this workshop, you should....

- learn more about why and how mutual collaboration and support of agencies can be beneficial in the context of cross-border assessment procedures;
- increase your awareness of cross-border quality assurance as a value-driven activity;
- gain a better understanding of the possible impact and the limits of cross-border quality assurance as a driver of change;
- identify expectations of HEIs and agencies as regards cross-border quality assurance, and what it takes to fulfil them



- Cross-Border Quality Assurance: on the increase throughout EHEA
- Collaboration of national and foreign agencies possible in several ways:
 - Recognition (of foreign agencies' decisions)
 - Joint assessment procedures
 - Exchange of information
 - General mutual support (nomination of experts, assistance with communication etc.)

But: agencies are often reluctant to co-operate in the context of cross-border assessment procedures.



Key Questions

1. Cross-border quality assurance: how much cooperation does it take? Why agencies may engage in or refrain from collaborating in the context of cross-border QA activities?
2. Cross-border quality assurance: an effective tool for agencies to (jointly) promote and consolidate the key values of the EHEA?
3. How can we build trust between players and systems? Which are good practices for cross-border communication and collaboration among agencies and between agencies and HEIs?



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