

QUALITY ASSURANCE IN TIMES OF EMERGENCY REMOTE TEACHING

EQAF
European Quality Assurance Forum

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ENQA

eqar

ISO 9001
ISO 27001



AQU

Contingency plan

- Protect health of AQU staff.
- Activities continue to operate.
- Comply with instructions issued by the Government.



Higher Education System

- Support and guidance
- Safeguarding students' rights



*Regular
teaching*

*Emergency remote
teaching*

*Exceptional
teaching*

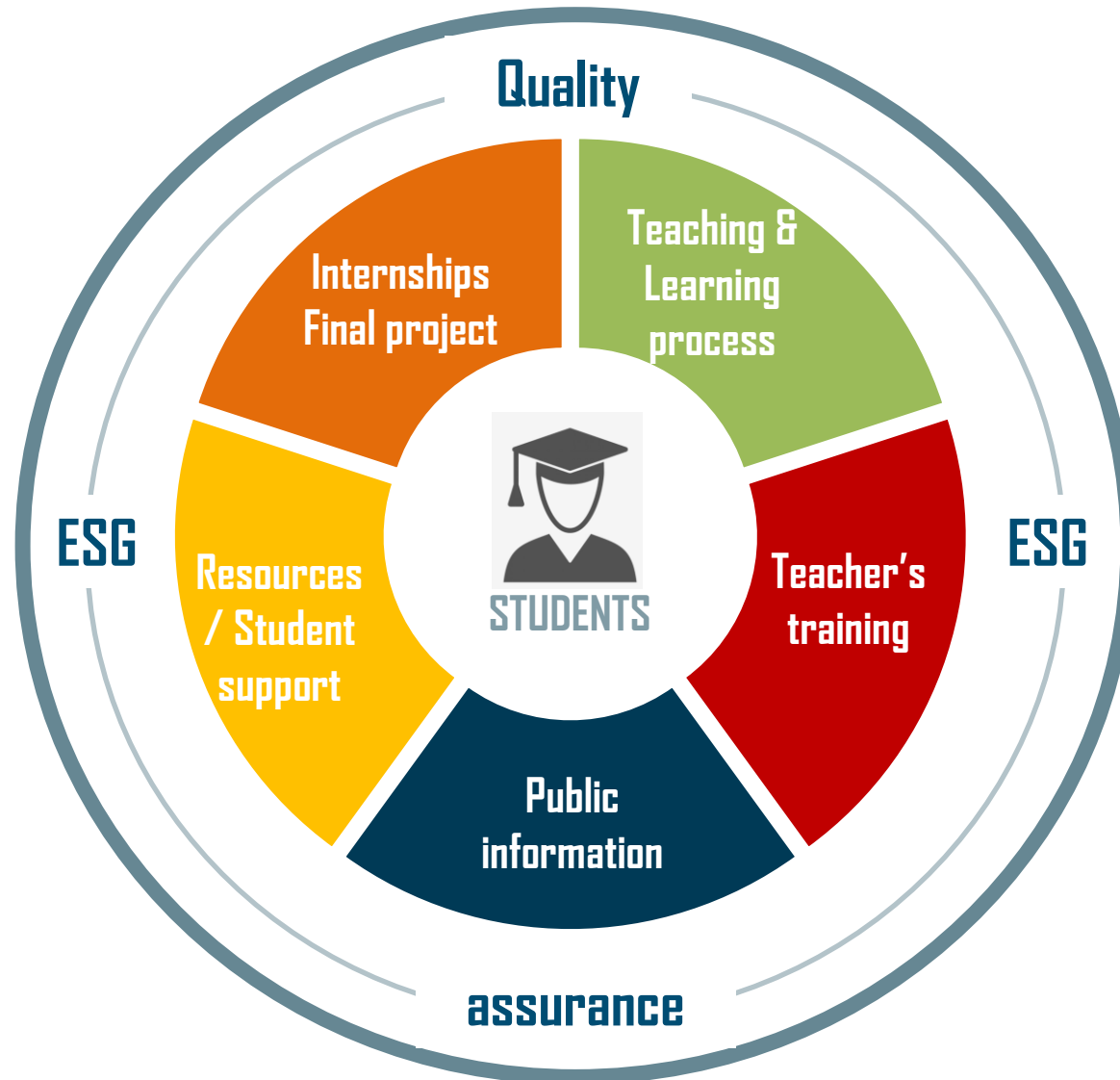
Acords i
recomanacions
del sistema
universitari
de Catalunya
per a la
finalització
del curs
2019-2020





Generalitat de Catalunya
Consell Interuniversitari de Catalunya



*Adaptation of teaching and
learning process*

- Limited in time.
- It is not a transformation of on-site universities.
- Definition of new concept to differentiate from distance learning.

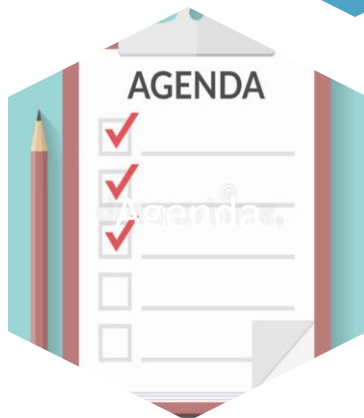


| 01 | 02 | 03 | 04 |
|---|---|--|---|
|  Review procedures |  Time limits |  Meetings |  Remote procedures |
| <i>Continue normal</i> | <i>Defer the time limits for submission and resolution</i> | <i>Review committee meetings are to be held online.</i> | <i>Adaptation of procedures that can be undertaken remotely with full safeguards for institutions and quality assurance</i> |

Instructions HEI / peers

- Clear and concise instructions
- HEI for more accompaniment

Training of experts



- Adaptation
- Guarantee confidentiality in interviews
- Robust and easy-use system for teleconferences



In general

- Management of uncertainty.
- Institutional concern: teaching and learning process & external review procedures.
- Safeguarding the rights of students.
- Ensuring the same quality of the assessment.
- Loss of personal contact.



AQU point of view

- Responding quickly and precisely to the needs of the HE system.
- Designing an efficient QA review procedure (avoid workload).
- Need to replan QA procedures quickly and smoothly.
- New format for site visits
- Health Sciences (accreditation).

BEGINNING TO END

Universities were a little bit sceptical with the new format and worried about the possible impact of the procedure on the result of the programme accreditation.

This perception has changed after having the experience and **they show their satisfaction** to AQU Catalunya through informal channels.





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Thank you!