

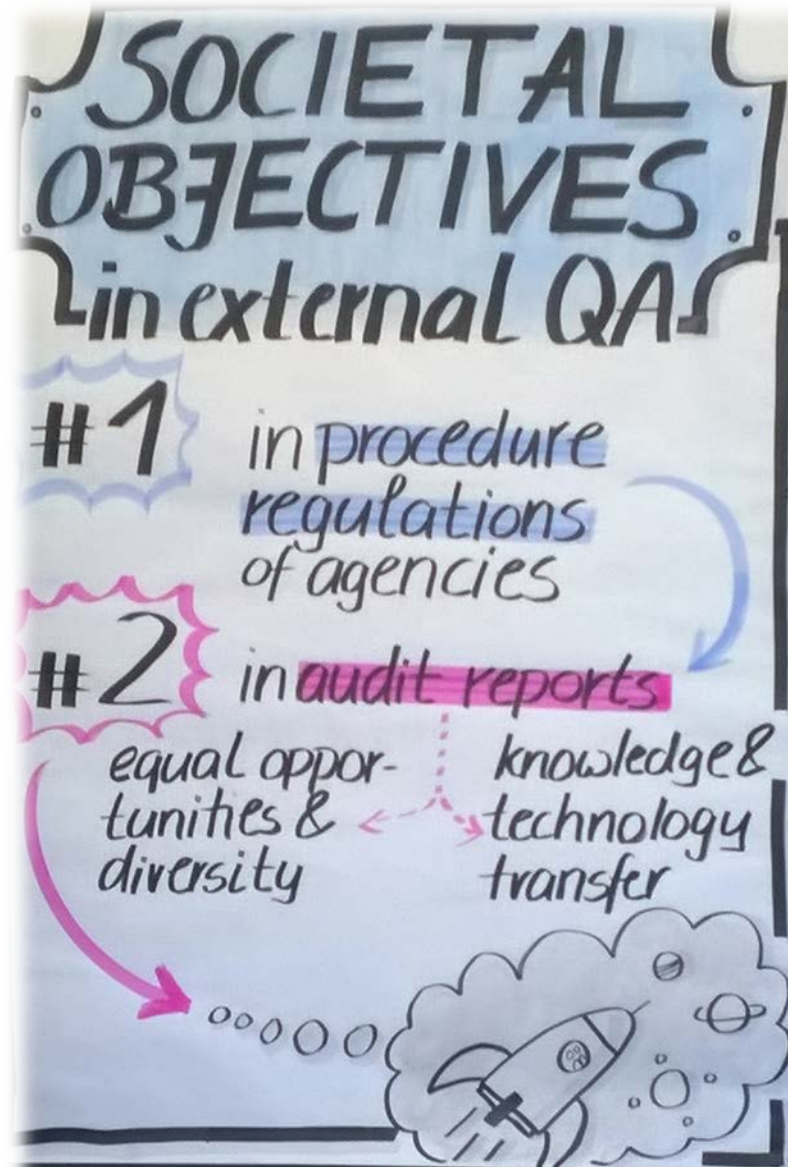
Mapping new territories: HEIs ´ societal objectives in external QA

(poster documentation)

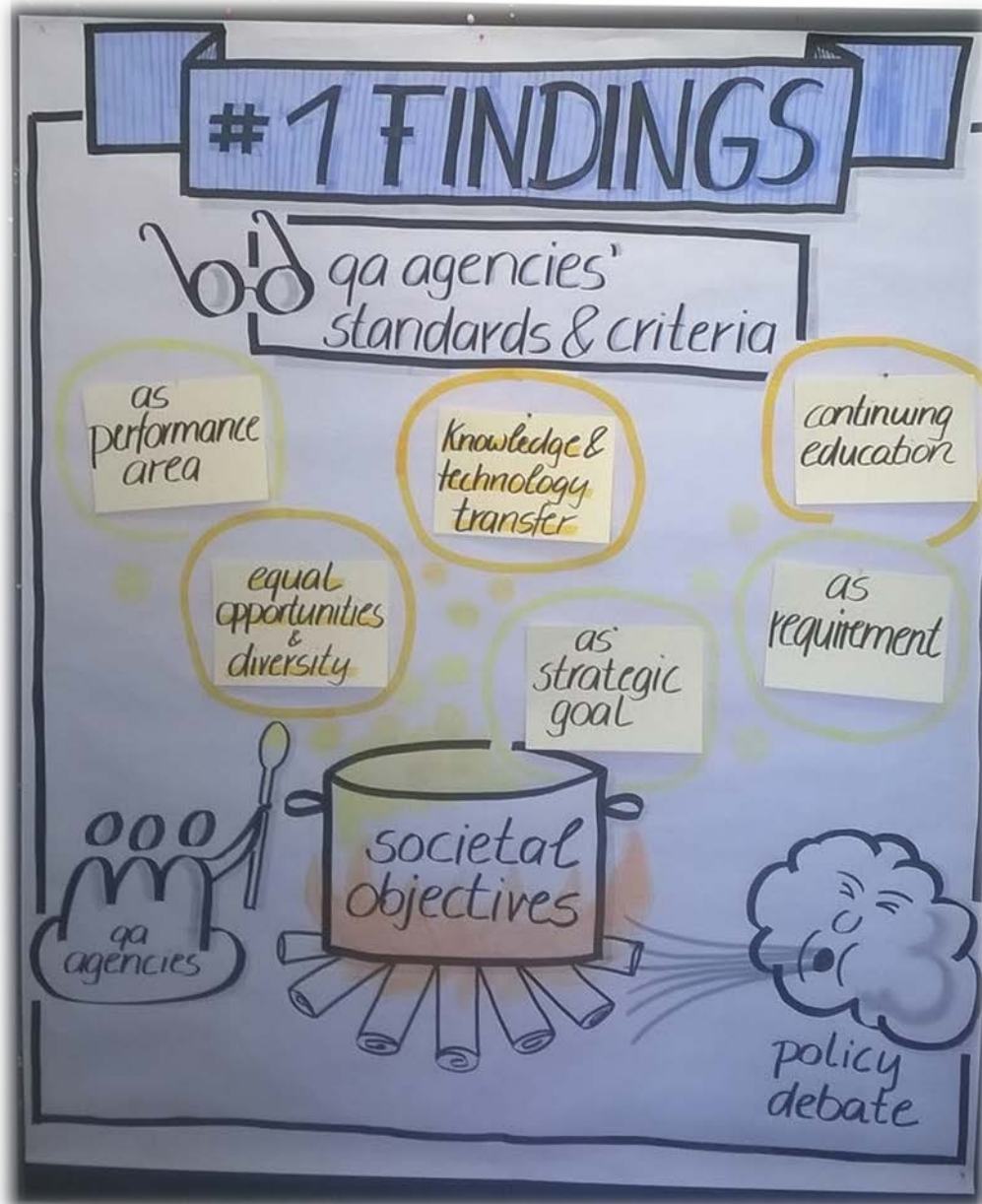
EQAF 2018: Broadening the Scope of QA
Vienna / 17.11.2018

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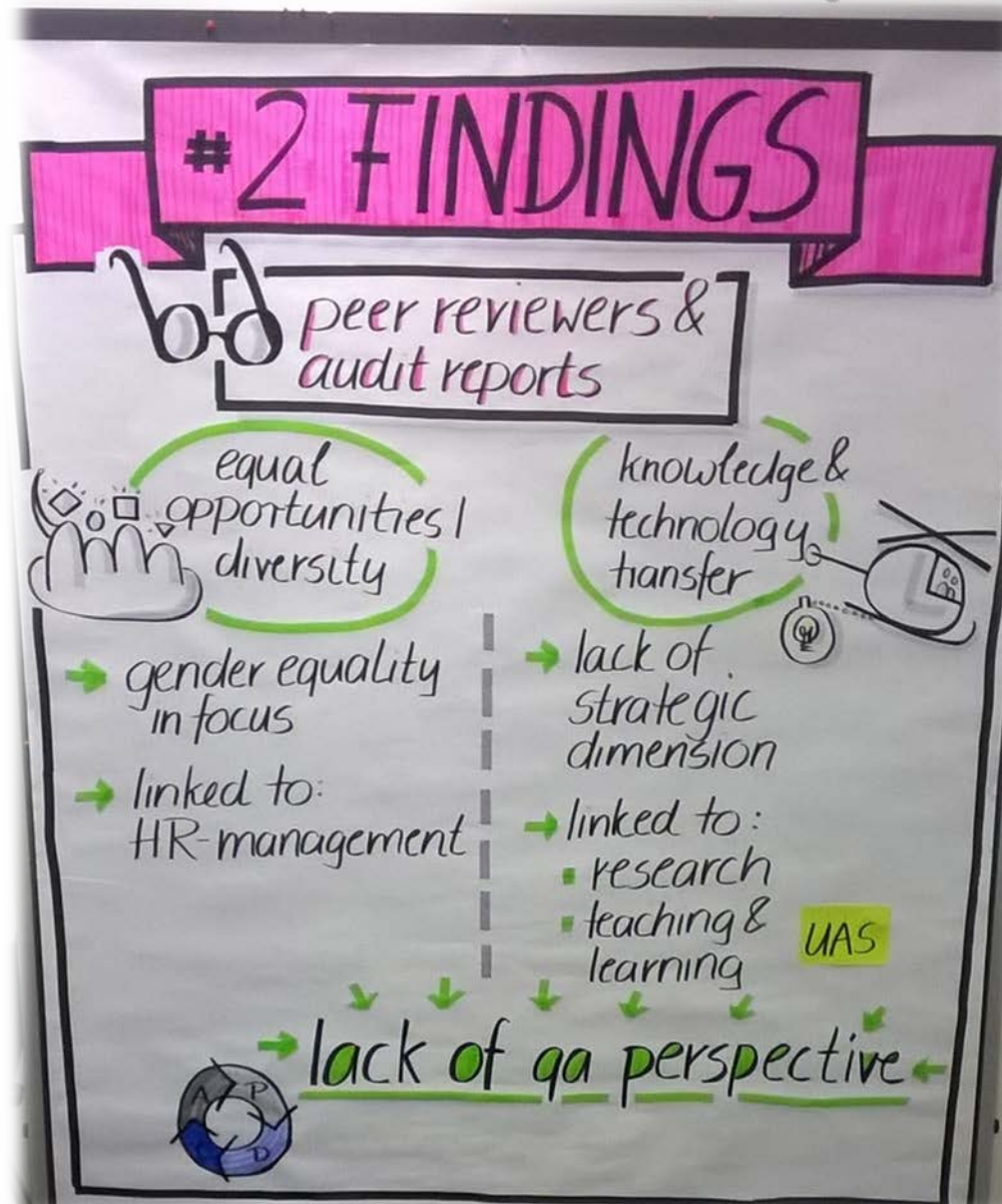
Two-step analysis:



Step 1: Findings



Step 2: Findings



Shortcomings of external QA and possible explanations

- widespread *practice of QA agencies* to pick *certain aspects of societal objectives* determines a rather narrow perspective of peers and HEIs on these matters - probably many relevant measures/initiatives of HEIs that remain invisible to external QA
- relative *novelty* – agencies and HEIs in Austria are just beginning “to map these new territories” of societal objectives:
 - agencies haven't really broadened their scope to address them
 - Austrian HEIs *seem* only to be beginning to cover them in their overall strategies and internal QM systems. Hence, the peers can find little QA practice to analyse.
- *relevance in the practice of HEIs* may still be rather low (academic staff and management give more importance to the core activities of teaching & learning and research)