

# Using data to transform the student learning experience through quality reforms

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We are the Quality Assurance Agency for Higher Education (QAA): the independent body entrusted with monitoring, and advising on, standards and quality in UK higher education.



## Quality reforms and data

- From cyclical review to data driven annual monitoring
- Teaching Excellence Framework (TEF)
- Annual Provider Review (APR)
- Wider reforms including governance and external examining



# Quality assessment from 2017-18

Intervention where necessary Review for established providers

- Annual Provider Review
- Five-yearly HEFCE
   Assurance Review

Developmental period of enhanced scrutiny

- Annual Provider Review
- Repeat peer review visit after four years

**Entry gateway** 

- Peer review visit
- Test against baseline requirements



## APR vs TEF

Country	Teaching, learning and student outcomes (TEF)	Quality and Standards (APR)
Scotland	5 out of 18 providers took part in 2016-17	N/A in Scotland, due to QEF being in place
Northern Ireland	0 out of 2 providers took part in 2016-17	Applies to all publicly funded providers from 2017-18
Wales	7 out of 10 providers took part in 2016-17	Continuation of Quality Assessment Framework, QAA commissioned to review all universities in Wales
England	222 public and private providers took part in 2016-17	Applies to all publicly funded providers from 2017-18

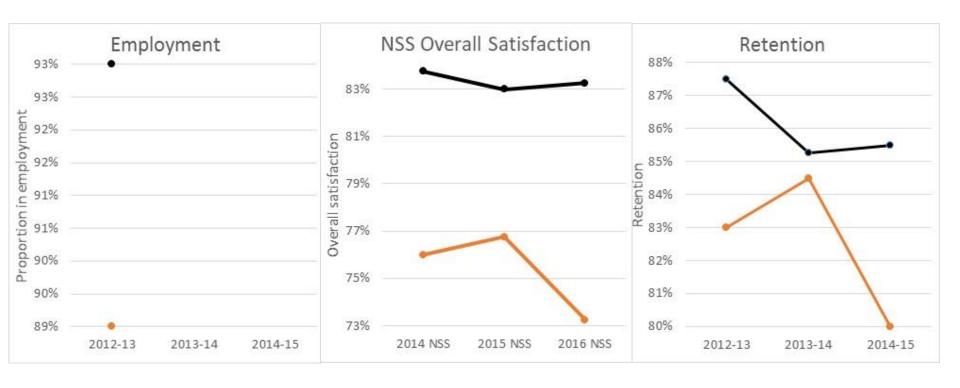


### Data in the APR and TEF

Data, metric and proxy	TEF	APR
Student non-continuation (dropout) rates		Х
National Student Survey (NSS), question 27, overall satisfaction		Х
NSS questions on teaching, assessment and feedback, academic support		
Higher Education Statistics Agency (HESA) UK Performance Indicators		X
Financial data from HEFCE		Χ
Estates sustainability for Higher Education Institutions		Χ



#### A data dashboard



Note: Black line represents benchmark



## Latest developments

'no statistically significant evidence that provider type, tariff level or student characteristics associated with award levels'

- TEF lessons learned
- New salary and grade inflation data



## Latest developments (cont'd)

- Fees pegged at £9,250
  - level of student debt and loan interest a major political and policy issue
- A new student-focused regulator and Designated Quality Body (DQB)
- New approach to Quality Review, which will be designed and implemented by the DQB



#### Lessons learned

- Data-driven regimes need reliable data and data capability
- Impact of TEF submission the best 'systematically described the difference they made'
- Consultation on APR and random sampling
- Scotland and Wales continued focus on enhancement







## Questions

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