





# Case study of coordinated students' representation in quality assurance at Vilnius University



### About

- MA student of Physics in Vilnius University, Lithuania;
- BA of Physics in Vilnius University, Lithuania;
- Students' representative at VU Senate and other bodies;
- Teacher of Physics at school.





- Programme management process is controlled by Study Programme Committee (SPC);
- SPC consists of several academics, at least one student and at least one social partner (5-7 members in total);
- Main responsibilities of SPC:
  - > ensure achievement of intended learning outcomes and their relevance;
  - > competitiveness of study programme;
  - > taking into account notion about study programme of stakeholders and best practice.



Semester	Number of SPC in VU	Number of SPC which had at least one meeting per semester	Percentage of SPC which had at least one meeting per semester (%)
Autumn, year 2015-2016	175	78	44,6
Spring, year 2015-2016	177	66	37,3
Autumn, year 2016-2017	179	140	78,2
Spring, year 2016-2017	177	129	72,9
Autumn, year 2017- 2018 <sup>1</sup>	N/A	N/A	N/A

Table 1. Data of SPC meetings performed in VU during a particular period.



## Main reasons for unsatisfactory work of students' representatives at SPC:

- Unawareness of duties;
- Lack of competences;
- Fear of negative repercussions;
- Lack of students involvement.



## Coordinated students' representation



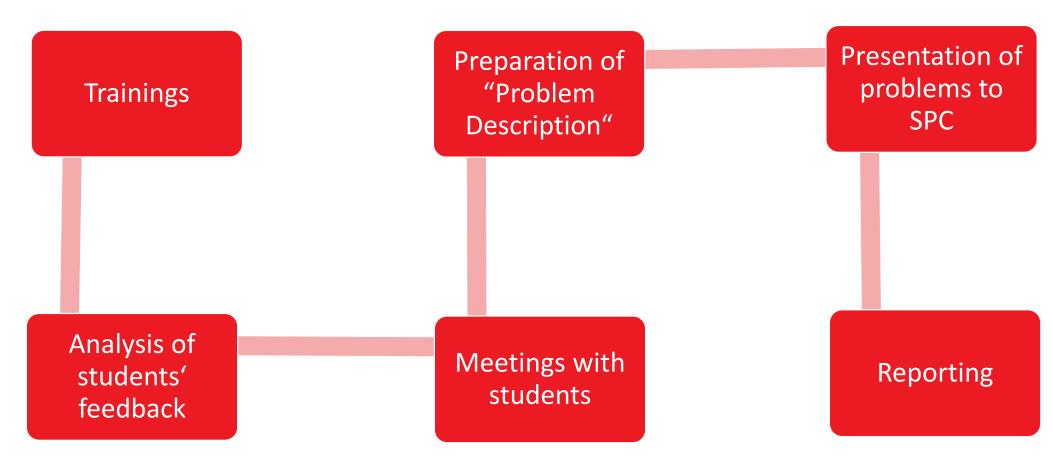


## Meaning of coordination

- To provide representatives with information necessary to perform their duties well;
- To receive reports from representatives on their activities;
- To ensure that representatives would perform their defined duties;
- To constantly keep contact with representatives;
- To support representatives whenever possible.



## Activities of students' representatives





### Outcomes

- Clearly defining duties and responsibilities helps to understand;
- Improved competences improves the performance;
- Support activities and having peers encourage to work;
- Extensive preparation results in self-confidence;
- In advance, prepared methods increases participation of students' representatives.



## Cycle of representation

Collection and analysis of student needs

Reporting and accountability

Presentation of problems to SPC

Decision making in SPC

Finding solution to problem

Discussion and influencing decisions



## Most common problems

Placing of study subjects in programme plan

Suitability of evaluation methods

Quality of teaching



## Future challenges to tackle

- Lack of competent support for student representatives;
- An opportunity for close cooperation between student representatives and peer support;
- Successful transfer of relevant information from one generation of student representatives to another one;
- Need of wider methods variety to perform representatives' duties.





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#### **Unanimously For The Future Of Students!**

Vieningai Už Studentų Ateitį!