

Re-positioning the University University of South Wales Experience

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TOTAL NUMBER OF GRADUATES IN 2016/17

LARGEST INCREASE IN WALES
FOR STUDENT
SATISFACTION
IN 2018'S NSS









OVER 250,000 ALUMNI 95% of graduates in employment of further education within six months of graduating



HIGHEST RECRUITER OF
STUDENTS IN WALES
FROM LOW
PARTICIPATION
BACKGROUNDS

64,000 CPD DAYS DELIVERED IN 2016/17











































Culture Change in Higher Education



"... a strength of higher education has been its effort to preserve traditional culture and values, resisting changes."

India F. Lane (2007)

Change in HE: Understanding and Responding to Individual and Organisational Resistance

How? USW Context – University Strategy



The 'sustainability question' for universities must be reframed, from insideout: "Who will pay for us to continue doing the excellent things that we do?" – to outside-in: "How can we deploy our distinctive capabilities to generate value for others, and thereby to sustain our mission?"

PA Consulting

Why? We acknowledged that HE was

University of South Wales Prifysgol De Cymru





"Culture trumps strategy"

Sanford C. Shugart

President – Valencia College, Florida

"The Challenge to Deep Change: A Brief Cultural History of HE"

Being a Change Leader



- Building capability to achieve change... "getting the right people on the bus" (Collins, Good and Great"
- Creating urgency for change, but providing sufficient time for meaningful change... managing the transition
- Empowering others is essential... involvement breeds commitment, but demands a willingness to embrace risk, trust staff and exercise faith
- Two-way communication is essential... formal and informal channels used frequently to understand the meaning of change for others and develop shared ownership



Where are we now?



